1. Start by reviewing your notes and looking for a similar problem. Good notes will trigger your memory and help you recall how the problem was demonstrated by your instructor.

2. Use the "Help Me Solve This" and/or the "View an Example" tools attached to your MyMathLab homework assignments. These tools will provide you with step by step instructions for completing the problem.

3. View the video lectures that are available for each section of your textbook. Often, you will find a video link attached to your MyMathLab assignment. If not, use the following steps to access these videos (note: If you are working off-campus, you will need to have QuickTime downloaded to your computer. If you are working on-campus, you will need headphones in order to hear the video).
   a. Go to www.coursecompass.com and log into your course.
   b. Click on “Course Content”
   c. Click on the chapter you want.
   d. Click on the section you want.
   e. Click on “Watch Video Lecture”

4. Use the online tutoring services at www.interactmath.com (available 24 hours a day).

5. Call the Math Tutor Center at 1-888-777-0463 (staffed by live, qualified math instructors Sun-Thurs from 5 pm-midnight EST). Students can contact the Tutor Center up to three (3) times per night and will receive up to 15 minutes of tutor attention per contact. Additionally, students can seek help with the use of the Texas Instrument series calculators.

6. Schedule an appointment with the Tutoring Center in rm. 585 by calling (803) 778-7812.

7. Net Tutor online tutoring system is available under the student tab of myCCTC.
8. Contact your instructor during his/her office hours or contact your instructor via email (this option is easy to use when doing homework if you use the “Contact My Instructor” tool attached to your MyMathLab homework assignment).

9. Finally, the TRIO program (Room 131 on the Sumter campus or call 778-3331) provides free tutoring to students that meet the program requirements. Contact TRIO and see if you qualify!

10. If you require temporary MML access due to financial aid issues, you now request this during the course registration process. After inputting the course ID, you can choose to “request temporary access.” During this time, you will receive instructions via email from MML/Pearson to convert to your permanent MML access code. It is imperative you follow the instructions on this email exactly and within the 17-day temporary access period.

11. If you are unable to install the necessary software and plug-ins or the program is not running properly, you may contact the MyMathLab Student Support Line at: 1-800-677-6337

We've Got Answers!